ADA Items and Responces to ADA Toolkit

Items done on Website:
1. SSL Certificate for Secure Website
2. Cookies and Privacy Policy
3. Terms Policy
4. ADA text Website on top and bottom for easy movement with Keyboard and NO images to keep it simple with information on calling, email, address, all rooms, all amenities and booking.
5. Accessibility Policy to show ADA on how to use key stroke functionality. They can contact Myeres.com for issues or complaints at bottom. Link is ontop of website.
6. Skip Navigation is ontop so the Handicapped can skip and go to information with key stroke
7. Reader View Ready. Website is Responsive and has Reader View Ready to get rid of all colors and Navigation. Viewer can also change background color and size of font.
8. ADA Website Compliance policy to show our Website policy and ways to view in different browsers and and additional information
9. Review of errors and alerts on http://wave.webaim.org/ ADA Web Accessibility tool

ADA Toolkit from ADA Website:
I am not a lawyer but here is the information that I have from ADA.

https://www.ada.gov/pcatoolkit/chap5toolkit.htm

1. "Problem: Images Without Text Equivalents" ***I have alt image tags and handicapped Aria Tags***
2. "Problem: Documents Are Not Posted In an Accessible Format" ***This does not effect us as we do not have PDF files***
3. "Problem: Specifying Colors and Font Sizes" ***On our sites you can increase to 200% We have a plain ADA Text website at top of page for them to click on. Reader View Ready on devices allows for no color and font size increase. Our Responsive sites all have reader view ready.***
4. "Problem: Videos and Other Multimedia Lack Accessible Features" ***We do not use Videos***
5. "include a "skip navigation" link at the top of webpages that allows people who use screen readers to ignore navigation links and skip directly to webpage content;" ***I put a skip navigation on top but the site is reader view ready and if clicked on the navigation is gone.***
6. "minimize blinking, flashing, or other distracting features;" ***Do not have blinking items***
7. "if they must be included, ensure that moving, blinking, or auto-updating objects or pages may be paused or stopped;" ***Website has circles at bottom of animation which they can stop or pause if they want. Or on side***
8. "design online forms to include descriptive HTML tags that provide persons with disabilities the information they need to complete and submit the forms;" ***Do not have online forms on website***
9. "include visual notification and transcripts if sounds automatically play;" ***we do NOT use sound on the website.***
10. "provide a second, static copy of pages that are auto-refreshing or that require a timed-response;" ***We provide an ADA Text Website on top which is a basic site with easy tab navigation and no contrast issues.***
11. "use titles, context, and other heading structures to help users navigate complex pages or elements (such as webpages that use frames)." ***We use Headings on site Webaim report would tell us of issues under yellow http://wave.webaim.org/report#/https://www.extendedstayvictorville.com***
12. "Establish, implement, and post online a policy that your webpages will be accessible and create a process for implementation." ***We have a Web Accessible Policy Page and an***

Accessible Page to make adjustments to site.

13. "Check the HTML of all new webpages. Make sure that accessible coding is used." ***We use Aria Tags for Handicapped***

14. "Make sure that websites are designed so they can be displayed using the color and font settings of each visitor's browser and operating system." ***You can change font size to 200 size. Reader View Ready will allow basic background.***

15. "If images are used, including photos, graphics, scanned images, or image maps, make sure to include a text equivalent, by adding "alt" tags or long descriptions, for each." ***We have alt tags on images with a brief description of image.***

16. "Develop a plan for making your existing web content accessible. Describe your plan on an accessible webpage, and encourage input on how accessibility can be improved. Let visitors to your website know about the standards or guidelines that you are using to make your website accessible. When setting timeframes for accessibility modifications to your website, make more popular webpages a priority." ***Have a Compliance Policy*** *http://www.extendedstayvictorville.com/ADA-Compliance-Policy.php*

17. "When updating webpages, remember to ensure that updates are accessible. For example, when images change, the text equivalents in "alt" tags and long descriptions need to be changed so they match the new images." ***Will stay ontop of and should be good***

18. "Provide a way for visitors to request accessible information or services by posting a telephone number or email address on your home page. Establish procedures that ensure a quick response to users with disabilities who are trying to obtain information or services in this way." ***Have number ontop and on footer of each page***

19. Periodically enlist disability groups to test your pages for ease of use; use the feedback they provide to increase the accessibility of your website. ***We have an Accessibility page which lists my phone number to tell us of issues.*** *http://www.extendedstayvictorville.com/Accessibility.php*

20. "Ensure that there are alternative ways for people with disabilities to access the information and services that are provided on your website. Remember, some people may not have, or be able to use, a computer." ***I am not sure about this.***

These are all items from ADA and as you can tell they are guidelines to follow and NOT a pass fail but asking you to make the site accessible. I had another client that got a lawsuit and the main issue was having an ADA room on the website Bookable. I also added all the stuff from Whyndham on the ADA room.

This is to address all issues brought up by ADA Website Tool Kit and that we have made every reasonable effort to comply with items for ADA Website compliance although compliance still does not have a tool for pass fail and is up to interpretation.

Recommend strongly to add availability for ADA Room to be bookable online.

Will also add verbiage recommended from Whyndham for ADA Rooms

ADA ACCESSIBLE FEATURES All signs are easy to read Free from Reflective Materials. ADA Accessible Guest Room has Bathtub, Handheld Shower, Transfer Chair Portable, 32 inch wide opening of common area. Braile Room Signs, Accessible Parking Spaces for Wheelchair Access, Accessibility Equipment for the Deaf, Service Animals Allowed at NO additional Cost, Staff has access to information about guest room, People in need of Accessible Features can book Accessible room during the same time and Terms as others can reserve room. These are the General Hotel Policy and may vary per room type. Please check the room details accordingly.

www.myeres.com

800-711-9955